

Marisol Prado

marisol.consuegra@gmail.com | 305-479-6419 | Former Associate Consultant at Oracle Health

EDUCATION

Harvard University, Extension School, Cambridge, MA

Digital Media Design Course, Grade: A

September - December 2019

Project: created a digital health product for Spanish-speaking patients with Type 2 diabetes . Used FramerX, Figma and Notion to catalog the user journey and media files (both audio and video).

Tufts University, Medford, MA

Bachelor of Science in Psychology, GPA: 3.53/4.00

June 2014- May 2018

Coursework: quantitative and qualitative research methods, statistical analysis, entrepreneurial leadership, innovative social enterprises, entrepreneurship and business planning, and nonverbal communication.

BLAST Scholar, Cum Laude.

SKILLS

Technical: Excel, REDCap, Cerner EHR, Epic EHR, Qualtrics, SharePoint, Confluence.

Languages: Fluent in English and Spanish.

WORK EXPERIENCE

Oracle, Health Consulting, Remote based in Miami, FL

Associate Consultant

December 2022-May 2024

- Worked with clients through all phases of Oracle Health software implementation including data collection, workflow design, testing and troubleshooting, go-live and post go-live analysis.
- Stayed up to date and communicated to my clients any changes to CMS' new rules for Information Sharing, the Merit-based Incentive Payment System (part of the Quality Payment Program) and the Electronic Clinical Quality Measures (eCQMs) for hospital quality improvement and tracking.
- Within 2 months of hire, recruited to be part of 3 teams (Patient Portal, Regulatory and Hospital Quality).
- Worked with hospital staff from varying functions like CTO, HIM Directors, Nurse Informaticists and more.
- Briefly trained in SQL for the Hospital Quality team to debug health reports to send to CMS for the Promoting Interoperability Program eCQM measures (HHo1, HHo2, STKo2, VTE1, etc).
- Used Excel and PowerPoint for all client presentations, OneNote for all meeting notes and both Zoom and Teams for video calls.
- Handled clients' confidential healthcare and regulatory hospital data.

Verily Life Sciences, Onduo, Remote based in Miami, FL

Bilingual Engagement Coordinator (EN/SPN)/Health Coach

December 2020 – April 2022

- First engagement coordinator to help create and pilot the Low Program with the Digital Health, Content and User Research teams.
- Worked with the Low Program team to deliver data measurements and qualitative evaluations (using Excel) that directly impacted protocol creation, mobile app design and Tableau data dashboard designs.
- Created the first standard operating procedure (SOP) document for the Engagement team and later translated it to Spanish for the Spanish-speaking health coaches.
- Had direct patient contact acting as Engagement Coordinator to carry motivational interviewing via text messaging to understand patients' reasons for lack of use of the platform to design re-engagement strategies.
- Had direct patient contact acting as Health Coach to identify and decrease barriers such as medication costs and medical visit constraints.

Massachusetts Institute of Technology, Cambridge, MA

Project Coordinator

January-October 2020

- Led the development of the InnovationONE web portal working with MIT stakeholders and a full-stack contractor company.
- The final product served, in less than 30 days, more than 730 portal users (students, ventures, faculty, staff).
- Worked closely with UX designer in creating data schemas, design decisions, and adding UI components (used Miro, Airtable, Figma).
- Maintained RAID log to streamline project management communication between departments including Facilities, Construction, Keysmith, Sustainability, Admissions and others in anticipation of the opening of a new

campus building called the iHQ (Innovation Headquarters).

New England Pension Consultants, Boston, MA

Administrative Assistant

November 2018-August 2019

- Within 3 months of hire, my role expanded from only supporting the Defined Contribution team to also supporting the Technology and Defined Benefits teams.
- Assisted with a client survey about annual market and trends in investment management. Recommended and implemented changes to the survey wording, logic flow and email distribution language (used Qualtrics and Microsoft CRM). Directly reported to the Team Leader and Partner.
- Ran queries on Microsoft CRM to deliver monthly reports on the team's research reporting responsibilities.
- Assisted with the transition from Sharepoint to Confluence by gathering feedback from key members of the impacted teams to ensure familiarity and usage with the new platform. Directly reported to the Chief Technology Officer and IT Training Specialist.
- Tracked presentation materials and shadowed IT staff in presenting the new online client portal onboarding process to consultants and business analysts.
- Booked travel and prepared expense reports for the Defined Contribution and Defined Benefits team using Concur.